



Head Office & Factory
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i. Opening an Account:

To set up an account we require an initial minimum order of \$300CDN. We also require that your first order be shipped C.O.D. cash or charged to a major credit card (VISA, M/C, or AMEX). If you would like to establish credit on future orders, please contact our office for a credit application. A 5% discount is applicable on most C.O.D orders. Orders charged to credit card at time of shipping are also eligible for a 5% discount.

ii. Start-up Information

Before we can release any wholesale information we require the following:

- a) Business permit or license
- b) Business card or company letterhead

Catalogues for wholesale customers are also available and may be mailed by request after receipt of above start-up information. Requests for product prices must be made via phone 1-800-387-1967, fax 519-741-0690 or email: wholesaleinfo@bcveils.com

iii. Special Orders

Cancellation of special orders that have entered production is not permitted. Custom changes are available on Bridal Classics' Veils; however any changes are subject to a surcharge. Please contact us for a price quote.

iv. Order time:

Our standard order time is as follows:

Bridal Classics' Veils:	4-6 weeks
Marquise Veils:	6-8 weeks
Headpieces:	4-9 weeks
Accessories:	4-9 weeks
Children's Collection	4-9 weeks
Marquise Jewellery:	6-8 weeks
Marquise Elite Jewellery:	6-8 weeks

We do our best to maintain stock of the majority of our current collection, most of which can be shipped immediately. Please be advised that items not in stock can take up to 9 weeks for delivery. It is best to check availability of the items in stock when placing orders to ensure the projected delivery will meet your needs. The above time line is an approximation; we do our best to provide the fastest delivery possible. Please understand that during peak season we may reach maximum delivery time.

v. Terms

Terms are 5% 10 days, Net 30 days for approved customers. A 5% discount is applicable on C.O.D. orders as well as credit card orders.

vi. Shipping

Orders are shipped through CANPAR using ground service. If you require expedited shipping please ask for your order to be shipped Select (a two day service) or request an alternative courier and provide your account information. All orders are shipped FOB, our plant.

Customer Service is available to answer any questions and respond to any inquiries concerning our product line.

Please call 1-800-387-1967 or fax 519-741-0690 Monday to Friday 8:30 a.m. to 4:30 p.m. Eastern Standard Time.

vii. To Place an Order:

Orders can be given by telephone to any of our trained and qualified personnel by dialing toll free: 1-800-387-1967. Orders may also be sent via fax to: 519-741-0690 or by email to: orders@bcveils.com. Please include:

Store name

Style #

Colour

Purchase Order #

Date Required

Orders will *not* be processed without a required date to ensure the shipment of your merchandise is made on a timely basis. Should there be a problem or discrepancies with your order you will be contacted.